

We Deliver Person Centred Care:

Our service

Participation:

People with dementia and families/whānau are encouraged and supported in participating in the process of individual support planning and decision-making at the level they choose.

Collaboration:

People with dementia and families/whānau are included on an organisation-wide basis with programme and policy development, as well as in individual support planning.

Dignity and Respect:

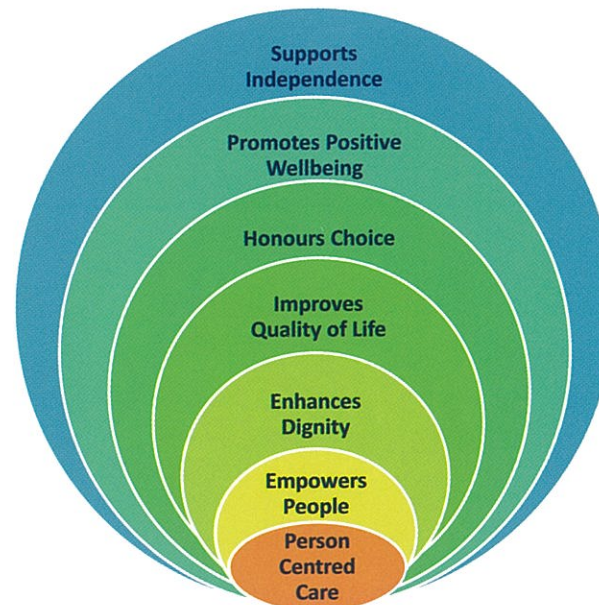
Individuals values, beliefs, cultural and spiritual backgrounds of people with dementia and their families/whānau are incorporated into the planning and delivery of support services.

Information Sharing:

People with dementia and their families/whānau receive timely, complete, and accurate information in order to effectively participate in individual support planning and decision-making.

Your CLO will:

- Meet with you and/or your family/whānau either at home or at our rooms;
- Discuss your situation and help you make a plan to manage upcoming changes;
- Provide information and education about dementia;
- Liaise, support and help you navigate other services, agencies, & professionals integral to your care;
- Review your individual support plan and make changes when needed to ensure you get the right support to achieve the best possible outcome.



Education and Support for Carers:

Our CLO's facilitate community support group meetings. These are an opportunity to:

- Learn from guest speakers;
- Meet other people who are also caring for a person with dementia at home;
- Share what it is like to care for someone with dementia;
- Learn from each other and gain practical ideas for coping;
- Give individualised education sessions with families/whānau and support partners.

One Day Education Workshops:

- Dementia Hawkes Bay run one day dementia workshops in February and September every year. Check out our website for enrolment information or contact admin@dementiahb.org.nz